



Department of Education, Skills and Employment

Email: [CCSA-ChildCareServiceApprovals@dese.gov.au](mailto:CCSA-ChildCareServiceApprovals@dese.gov.au)

Dear Sir/Madam

**RE: Consultation to streamline early childhood education and care approval processes**

Thank you for the opportunity to provide feedback as part of the Consultation Regulation Impact Statement (CRIS) regarding the Streamlining Early Childhood Education and Care (ECEC) Approval Processes across Jurisdictions. This is an incredibly valuable piece of work that will improve timely access to Child Care Subsidy for families and reduce red tape for providers, all while maintaining the integrity of our quality ECEC system.

We would especially like to acknowledge work already done, to date, such as all state and territory regulatory authorities adopting the NQA ITS for provider approval applications. As a national organisation, this consistent approach for state and territory regulator applications is far simpler and more time efficient and we are very grateful.

With regard to the reform options outlined in the CRIS, we support Option 2 – Fully Joined-up Approval Processes, as this continues the improvement and red-tape reduction trajectory already commenced while maintaining the checks and balances inherent with two approval points. We especially support enhancements being made to the NQA ITS, as the primary system, as it is a simpler, more efficient and user-friendly platform than the Provider Entry Portal (PEP).

We have provided responses to the questions for feedback in the CRIS in **Attachment A**. We would particularly like to highlight that enhancing the NQA ITS provides a window of opportunity to make other system improvements, such as resolving issues with applications for multi-story services, and/or including other common functions that are not currently able to be completed electronically, such as temporary centre closures (e.g. for upgrades), transfers and/or surrenders.

We thank you – again – for giving due consideration to this matter. If you would like any further information or have any questions about our responses in the attached, please do not hesitate to contact me on 0409 576 847 or at [kmillar@goodstart.org.au](mailto:kmillar@goodstart.org.au).

Kind regards,

A handwritten signature in black ink, appearing to read "kmillar".

Kelly Millar

**National Social Policy Manager**

**We're for children, not for profit.**

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